



IBM Schweiz AG
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Supplier Performance Score Card

Country: SWITZERLAND
Supplier Name: ITPS AG
Commodity: Subcontracted Services
Evaluation Period: 2010 / 2011

Category	Your Rating	Top 10 Supplier Rating
Technology:	100.0	93.2
Terms and Conditions:	93.8	91.1
Quality:	93.8	91.3
Performance against Commitments:	93.8	90.9
Communication:	100.0	93.5

Your Rating TOTAL: 96.3
"Top Ten" Supplier Rating TOTAL: 91.9

*Ratings based on a 100 point scoring system,
'Total' may be different from add up by category
because of rounding differences.*